# **INSPECTOR GENERAL**

#### PROGRAM:

Inspector General

## PROGRAM ELEMENT:

### PROGRAM MISSION:

To promote the effectiveness and efficiency of the programs and operations of County government and County-funded agencies; to prevent and detect fraud, waste, and abuse in government activities; and to propose ways to increase the legal, fiscal, and ethical accountability of County government departments and County-funded agencies

## COMMUNITY OUTCOMES SUPPORTED:

- Ensure that taxpayers receive high value services for their tax dollars
- Increase accountability and public confidence in government services
- Enhance the public's confidence in the effectiveness of management controls

PROGRAM MEASURES <sup>a</sup>	FY03 ACTUAL	FY04 ACTUAL	FY05 ACTUAL	FY06 BÚDGET	FY07
Outcomes/Results:	AOTOAL	AOTOAL	ACTUAL	BODGET	CE REC
Percentage of audit recommendations accepted	96	52	100	50	75
Potential savings (\$000) <sup>b</sup>	109	752	e <sub>0</sub>	100	100
Criminal investigations formally referred to a prosecutor <sup>c</sup>	NA	NA	NA	2	. 2
Formal management responses to fraud, waste, and abuse investigations <sup>c</sup>	NA	NA	NA	15	15
Service Quality:					
Pending complaints (end of fiscal year)	55	58	56	56	51
Percentage of stakeholders who rate Office of Inspector General service as effective <sup>c</sup>	NA	NA	NA	70	80
Efficiency:			· _ · · · · · · · · · · · · · · · · · ·		
Savings per audit dollar expended (\$) <sup>d</sup>	0.88	1.35	<sup>e</sup> NA	1.05	1.05
Workload/Outputs:	· · · · · · · · · · · · · · · · · · ·				
Complaints received	60	60	54	50	- 55
Complaints closed	64	57	56	60	50 50
Audits/inspections begun	3	1	1	4	3
Audits/inspections completed	4	4	1	3	4
Inputs:		<del></del>		<u> </u>	
Expenditures (\$)	490,680	455,006	254,347	483,730	577,260
Workyears	3.8	3.6	2.5	4.9	4.9
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#### Notes:

### **EXPLANATION:**

The Office of the Inspector General (OIG) was established by the Montgomery County Council in 1998. In support of its mission, the Office undertakes performance audits and inspections, as well as fraud, waste, and abuse investigations. These activities can relate to any aspect of the programs and operations of County government and independent County-funded agencies, including the Montgomery County Public Schools, the Maryland-National Capital Park and Planning Commission, the Washington Suburban Sanitary Commission, Montgomery College, the Housing Opportunities Commission, the Revenue Authority, and any other governmental agency (except a municipal government or a State-created taxing district) for which the County Council appropriates or approves funding, sets tax rates, or approves programs or budgets. The OIG's policies and procedures conform to generally accepted government auditing standards, the President's Council on Integrity and Efficiency, and/or the Association of Inspectors General.

PROGRAM PARTNERS IN SUPPORT OF OUTCOMES: County Council members and staff, Chief Administrative Officer, County department directors and staff, leaders of County-funded agencies, County taxpayers.

**MAJOR RELATED PLANS AND GUIDELINES:** Montgomery County Code Section 2-151, Office of the Inspector General original and amended four-year work plans.

<sup>&</sup>lt;sup>a</sup>Historical information comes primarily from Office of Inspector General (OIG) Annual Reports.

<sup>&</sup>lt;sup>b</sup>For the purpose of program measurement, all savings - recurring and one-time - are counted once.

<sup>&</sup>lt;sup>c</sup>New measure beginning in FY06.

<sup>&</sup>lt;sup>d</sup>Only audits with a potential for savings are included in the calculation.

<sup>&</sup>lt;sup>e</sup>No audits with a potential for savings were initiated in FY05.